



THE WEST GROUP LIMITED

29 Aston Road | Waterlooville | Hampshire | PO7 7XJ | UK

+44 (0)23 9226 6031 | info@westgroup.co.uk | westgroup.co.uk

Dear Customer,

Change Notification – The West Group Ltd Facility Relocation

We are writing to inform you of an upcoming change to The West Group Ltd's (TWG) operations. We will soon be relocating and bringing our three current sites together into a single purpose-built facility to support our future growth and expansion as a global business. The new site includes significantly expanded cleanroom space, additional machinery and automation increasing our capacity to support mass production requirements as your business continues to grow with us.

The relocation is being managed through our formal change control process, with dual-site operations and parallel quality assurance in place throughout the transition. There will be no change to manufacturing processes, methods or customer service and we are planning carefully to keep any disruption to supply to a minimum. All relevant processes and equipment will be managed in line with our established quality and risk management procedures throughout the relocation, supporting our ongoing commitment to ISO 9001 and ISO 13485.

We currently expect to relocate to our new address in December 2026 and will confirm the exact date as our plans are finalised. As part of this move, our registered office address will also change to the address below. Our company name, company registration number, VAT number and bank details will not change.

New address details:

The West Group Ltd
Tileasy House
7 Waterberry Drive
Waterlooville
Hampshire, PO7 7UW

We recognise that many of you have your own supplier quality requirements relating to changes of this nature. If you have notified us of your requirements our team will be in direct contact covering any documentation, approvals or information your quality processes require.

If you have not previously notified us of your requirements or have any other questions please contact a member of our team:

E: info@westgroup.co.uk | T: +44 (0)23 9226 6031

If you believe that there is someone else in your organisation who would benefit from receiving updates about our relocation, please email info@westgroup.co.uk with their name and email address, or share this notification with them.

Thank you for your continued partnership. We look forward to welcoming you to our new facility and supporting your business for many years to come.

Kind regards

Richard Oddy
Managing Director

THE WEST GROUP LIMITED

info@westgroup.co.uk | westgroup.co.uk

Company Reg No. 127 39 71 | VAT Reg No. GB 339 1517 53