



THE WEST GROUP LIMITED

Design & Supply of Fluid Control Solutions & Components

Name: TBC

Job Title: Senior Quality Engineer

Job Role: Reporting to and taking direction from Quality, Regulatory, H&S Assurance Manager. Develop and monitor quality control systems, determine root cause of quality issues, establish corrective and preventative actions, implement quality measures.

Job Responsibilities:

- Act as an ambassador for the company, promoting a positive image both internally and externally, demonstrating support of our strategic direction.
- Assist in developing and maintaining quality standards and control systems.
- Provide technical support and supervision to Quality Team members, as well as support Engineering and Manufacturing Departments with development of new projects, inclusive of First Article Inspection.
- Investigate quality related non-conformances, identifying root cause, corrective and preventative actions, applying 8D methodology.
- Document and share reports on conducted investigations.
- Communicate with suppliers and customers to positively resolve quality issues in a timely manner.
- Conduct Goods-In Inspections, inclusive of visual and dimensional checks, using calibrated measurement equipment and document findings. Resolve any subsequent non-conformances.
- Approve in-process manufacturing and production outputs.
- Approve finished products by confirming to specification/drawing.
- Identify and raise Rework Orders, ensuring clear instructions are communicated to Production/Manufacturing Teams. Ensure the correct CAPA reporting has been followed.
- Ensure measuring equipment is operational and within calibration. Provide technical support for in-house calibration.
- Monitor and analyse quality performance.
- Collaborate with other departments to develop and implement controls and improvements.
- Ensure that workflows, processes, and products comply with safety regulations.
- Review specifications, drawings and procedures.
- Maintain traceable records.
- Instruct the Manufacturing and Production Teams on quality control concerns to improve product excellence.
- Ensure that processes and products consistently meet established quality standards.

Required Job Skills:

- Degree in Quality, Industrial, or Mechanical Engineering.
- At least 5 years' experience in Quality Engineer's position.
- Knowledge and understanding of Quality Management methodologies, such as 8D, Lean, Six Sigma, CAPA, 5Whys, Fishbone



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- Knowledge of ISO 9001 (ISO 13485 desirable)
- Ability to use standard calibrated measuring equipment
- Strong communication and interpersonal skills.
- Strong analytical and problem-solving skills.
- Project management skills.
- Troubleshooting skills.
- Excellent knowledge of MS Office.
- Good math and technical skills.
- Strong understanding of quality control standards and testing techniques.

You are required to adhere to the company standard terms and conditions of employment and to be aware of your duties as an employee of the company with regard to the quality management system, general standards, health and safety and confidentiality.