



THE WEST GROUP LIMITED

Design & Supply of Fluid Control Solutions & Components

SAP Business One Support Analyst

Are you looking for a creative new role with a growing local employer?

Due to continued success and rapid growth, The West Group are looking for a SAP Business One Support Analyst to join our company.

What can The West Group offer you?

- Competitive salary of £30,000 - £35,000 per annum
- Attractive Bonus scheme
- Life insurance and Private medical insurance
- Cycle to Work scheme
- Electronic Car Scheme (after a years' service)
- Excellent training and development opportunities
- On-site parking

What will you be doing?

Reporting to and taking direction from the Business Intelligence Manager, our SAP Business One Support Analyst will support, maintain and continually improve the current SAP Business One system. Other duties include:

- First line support for all SAP B1 related issues and queries
- Work with the BI Manager, BI Analysts and other individuals to drive continuous improvement of the current SAP Business One System across the Group
- Assist in the documentation of Business Intelligence processes
- Support the BI Manager throughout larger SAP B1 related projects
- Monitor and manage SAP B1 support tickets through the Freshdesk portal
- Monitor the currency and accuracy of all system data ensuring integrity throughout
- Regular housekeeping of redundant data across the Group
- Assist BI Analysts in updating regular reports across the Group when necessary
- Loading and monitoring of data in SAP B1, communicating gaps and resolving where needed

What do you need?

Our successful SAP Business One Support Analyst will have extensive SAP Business One experience alongside knowledge of any of the following would be useful (HANA Studio, Crystal Reports, SQL report writing, BPA, Sharperligh, Hubspot, Boyum Produmex). You will also have:

- Good analytical skills
- Preferably educated to graduate level
- Knowledge and experience of financial processes would be useful



THE WEST GROUP LIMITED

Design & Supply of Fluid Control Solutions & Components

- Computer literate with a very good working knowledge of Excel, eye for detail
- Strong interpersonal and problem-solving skills
- Work well independently and within a team, ability to self-motivate and manage a large workload
- Good communicator, articulate, excellent troubleshooting skills
- Willingness to complete essential but more mundane tasks
- Proactive and positive attitude, with the ability to manage conflicting priorities

Who are The West Group?

As one of the UK's leading designers, manufacturers and suppliers of specialist solutions for the Scientific and Medical industry, The West Group's capabilities as a supplier of both components and production services. Knowledge gained over fifty years of operation is supported by our highly skilled, experienced and specialist teams.

We have an excellent working environment which encourages close collaboration between departments.

If you have the skills, experience and creative flair to excel as our SAP Business One Support Analyst, we want to hear from you!

The West Group meets all the Government recommendations in regard to Covid-19.